

# INDEPENDENT | CONFIDENTIAL | IMPARTIAL

Are you...

- The parent/carer of a child or young person (aged 0-25) with a special educational need or disability?
- Aged 25 or under and have a special educational need or disability?
- Working with children or young people (aged 0-25) with a special educational need or disability?

If so, our professional and friendly advisers are here to support you.

You can call our advice line Monday - Friday, between 10am and 3pm. Outside these hours, or if our advisers are busy, you can email us or leave an answer phone message and we will respond within two working days.

#### Contact us:

info@cornwallsendiass.org.uk www.cornwallsendiass.org.uk 01736 751921

### What we can assist you with:

- Understanding the Local Offer
- Education Health Care Plans and Personal Budgets
- The law on SEND, disability, health and social care
- Preparing for meetings
- Resolving disagreement, mediation and tribunals
- Linking you in with support groups and forums.

#### What can you expect from us:

We aim to empower you with the information, advice and support you need to make informed decisions. We will do this through explaining your options to you over the phone, providing you with information fact sheets and liaising with agencies/ professional on your behalf.

In some cases, dependant on individual circumstances, we may be able to attend relevant meetings if we receive at least five working days' notice.

## How can you get involved:

**Facebook:** Stay informed and up to date by following us. Please comment, share and have your say, www.facebook.com/cornwallsendiass/

Website: Our site has lots of useful information and FAQs

**Newsletter:** Produced quarterly, sign up for updates on what we have been up to, useful information and future dates for your diary.