

INFORMATION, ADVICE AND SUPPORT FOR YOUNG PEOPLE



- Are you aged 25 or under?
- Are you disabled or do you have a special educational need? Special educational needs are when you need extra support to learn things.
- If the answer is yes to both those questions then the law says you can get information, advice and support about extra help you might need.



- In Cornwall the service which can give you that support is call SENDIASS

You can come to us if you want some help getting the right kind of:

- Support at school, college or training including apprenticeships
- Health services
- Care and support.



- Most people who are 16 years old or more and have finished year 11 can make their own decisions about their school or support
- If you would like a parent, carer or friend to help then that is okay. It is up to you.

- Our service is impartial. This means we will not tell you what to do. We will not take sides.
- We will give you the information and support you need to make your own choices.



- Our service is confidential. That means when we talk it will be in private. We will only tell people when we talk about you if you say it is ok. We also need to tell someone if we think you are in danger of being hurt.
- If you want to know mor about confidentiality, read our factsheet what does confidentiality mean?

- If you are not happy with our support then please tell us how we can make it better. This is called making a complaint.
- You can make a complaint by contacting Denise, the lead of the SENDIASS team on: 01736 751921 or denise.lydall@cornwallsendiass.org.uk